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PRODUCT MANAGER

Product leader with 20+ years of experience building and scaling AI-powered platforms across both enterprise and consumer markets. At Audible, driving conversational content discovery and personalization, enhancing audiobook search and exploration that fuels ~40% of Audible's revenue. At Microsoft, led integration of OpenAI models into Power Platform, enabling 300K+ monthly active makers and 150M predictions monthly. Recognized for launching V1 products, creating evaluation frameworks for safe deployment, and forging partnerships with global enterprises. A trusted evangelist and thought leader with patents in AI sustainability, frequent speaker at industry conferences, and proven ability to scale adoption of breakthrough AI technologies. Known for bridging strategy and execution, aligning teams across geographies, and unlocking new value for both businesses and end consumers.

KEY SKILLS

Generative AI | Conversational Discovery | Personalization | Search & Recommendation Systems | Prompt Engineering | Evaluation Frameworks | AI Governance | Safe Deployment of AI | Platform & Product Strategy | B2B & B2C Product Leadership | Ecosystem Growth | Design Thinking | Cross-Functional Leadership

PROFESSIONAL EXPERIENCE

AUDIBLE (an Amazon company), Cambridge, MA

Aug 2025 – Present

Director, Product Management

Driving innovation in conversational content discovery and personalization for the world's leading audiobook platform. Focused on leveraging AI to make Audible's vast catalog more accessible, enabling exploration beyond search and increasing listening consumption.

- Lead GenAI-powered conversational discovery, enabling millions of listeners to naturally explore and find audiobooks across Audible's vast catalog.
- Drove innovation in Audible's search & personalization platform (~40% of company revenue) by evolving user journeys from traditional search to interactive, multi-turn exploration.
- Built e2e scaled out eval framework for regression, safety and adversarial testing reducing QA time from weeks to days.
- Partner with engineering, data science, analytics, and marketing to deliver AI-first listening experiences that increase catalog visibility, deepen engagement, and grow paid consumption.

MICROSOFT, Cambridge, MA

May 2022 – July 2025

Principal Product Manager, AI Tools - Copilot Studio

Enabled thousands of citizen developers to build intelligent agents, workflows, and apps by integrating cutting-edge generative AI into Microsoft's no-code ecosystem through AI Tools (formerly AI Builder), transforming Power Platform into an accessible AI development environment.

- Launched Prompt Builder, a new no-code tool authoring experience that has led to over 300K MAU, with over 150M monthly predictions, generating over 75B tokens with 20% mom growth.
- Integrated OpenAI models into Microsoft flagship no-code/low-code platforms making state-of-the-art AI accessible to all.
- These capabilities were featured at Build '25, in Satya's keynote e.g. bring your own model, code interpreter.

- Ideated and conceptualized copilot driven prompt authoring experiences, optimization and evaluation tooling in collaboration with Data Science team and MSR.
- Led responsible and safe AI assessment and deployment reviews, while collaborating with Microsoft compliance and safety teams ensuring full compliance with Microsoft's Responsible standards.
- Delivered prompt testing and evaluation capabilities for citizen developers, backed by A/B tests, usability studies, and telemetry insights.
- Evangelized the product with high-value customers and spoke at global Microsoft and industry conferences.
- Partnered across functions - from product strategy and pricing to documentation and go-to-market content.
- Drove cross-geo execution across teams in the U.S. and Europe, managing a globally distributed roadmap.

Principal Product Manager, Microsoft Cloud for Energy and Sustainability September 2019 – May 2022

Accelerated energy transition and emissions reduction for global utilities and O&G majors by leading AI innovation in Microsoft Cloud for Energy and Sustainability, delivering AI-powered solutions at the intersection of energy, environment, and technology.

- Delivered industry-first AI capabilities for methane detection and emissions monitoring adopted by key sustainability programs.
- Represented Microsoft in Project Astra, a leading industry consortium focused on collaborative methane mitigation.
- Filed two patents focused on sensor placement optimization and source attribution for methane emissions.
- Established strategic partnerships with Chevron, SLB, Equinor and Shell, leading AI-infused subsurface and field digitization initiatives.
- Spearheaded cross-org collaboration through innovation labs, co-development engagements, and joint AI hackathons.
- Built knowledge mining solutions to manage and retrieve large-scale subsurface data using BERT and early GPT models, enabling faster insights in exploration and field development.

Senior Data Science Program Manager, AI Customer Advisory May 2014 – August 2019

Drove AI adoption across manufacturing, retail, and energy by leading strategic engagements with Fortune 500 customers, delivering applied machine learning solutions to solve high-impact business challenges.

- Led end-to-end design and deployment of ML solutions and addressing use cases in predictive maintenance, supply chain optimization, and personalization.
- Worked Jabil to help save 17% of rework using predictive analytics solutions.
- Founded and scaled the AI Lab Program, establishing it as Microsoft's best-practice model for customer co-innovation through joint engineering and rapid prototyping.
- Built the AI Customer Engagement Program, introducing triage workflows and metrics-driven governance to increase solution delivery velocity and impact.
- Spearheaded Microsoft's AI platform outreach with a two-year webinar series and led the Product Feedback Program to align engineering priorities with customer needs.

NOKIA, Bangalore, India | Boston, MA, USA

December 2006 – May 2014

Product Manager, Identity and Analytics Solutions

- Launched and scaled Nokia Identity Services on Nokia mobile phones to over 300M users globally.
- Owned data ingestion & analytics services across Nokia smartphones.
- Enabled personalization across cloud and multimedia services for millions of users.

WIPRO, Bangalore, India | Tampere, Finland

July 2003 – November 2006

Product Lead, Mobile Application

- Led development of integrated navigation, telephony, and music for Nokia Car Kit.
- Served as Symbian expert and product tester at Nokia Tampere.

EDUCATION AND PROFESSIONAL DEVELOPMENT

Master of Computer Applications

Institute of Technology and Science, Ghaziabad, India

Bachelor of Commerce

University of Allahabad, India

AI Evals for Engineers and PMs - Maven

Designing and Building AI Product and Services – MIT

Deep Learning Course 6.S191 – MIT

Data Science and Machine Learning Essentials – edX

PATENTS

Pollutant Sensor Placement Optimization (<https://patents.google.com/patent/WO2023278048A1>)

Systems and Methods for Emission Source Attribution (<https://patents.google.com/patent/US20230282316A1>)

AWARDS

- Exemplary Assignment, Designing and Building AI Product and Services, MIT.
- Microsoft Hackathon Winner, 2020 (Best in the Show-East), 2021 (Sustainability and Space)

PUBLIC SPEAKING AND EVANGELISM

- **Externals Conferences:** GenAI World 2025, Coforge TechCon 2025, Power Platform Conference 2024, AI Community Conference Boston (2024 & 2025), NYC (2025), ODSC (2021), MVP Summit 2023 & 2025.
- **Internal Conferences:** MLADS 2023: Unlocking LLMs for No-Code Devs; MLADS 2024: XPIA Measurement.
- **Podcasts:** AI Realized, PowerCAT Live, Low Code Revolution, Microsoft AI Show, Global AI Podcast, Copilot Show.
- **Panelist:** Startup Boston Week 2025, Babson College, University of Rhode Island.
- **Judge:** Global AI Hackathon 2024 & 2025, LaunchAthon Demo Day 2024, Datamellon AI Ignite Pitch Battle 2025.

PUBLICATIONS

- [With Maven, Audible Offers First AI-Powered Search for Audiobooks](#)
- [Chevron Turns to Microsoft Custom Analytics to Optimize Panel Inspection](#)
- [Microsoft cuts methane emissions with satellites and cloud tech](#)
- [Microsoft and Accenture partner to tackle methane emissions with AI technology](#)
- [Using AI for Methane Emissions Detection](#)
- [Microsoft and Jabil collaborate to create quality assurance platform for predictive analytics](#)